NSF POST AWARD MONITORING & COMPLIANCE

Division of Institution & Award Support
Cost Analysis & Audit Resolution Branch

NSF REGIONAL GRANTS CONFERENCE

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Hosted by Howard University
The Cost Analysis and Audit Resolution (CAAR) Branch is situated within the Office of Budget, Finance & Award Management (BFA)
Discussion Points

- Overview of NSF’s Award Portfolio and Risk-Based Monitoring Strategy
- Highlights of NSF’s Annual Risk Assessment Process and Key Monitoring Approaches
- Description of Selected Advanced Monitoring Activities – Desk Reviews, Site Visits, and Virtual Visits
- Discussion of Some Common Concerns Identified During Advanced Monitoring
NSF continues to update its post-award monitoring approach to meet evolving oversight requirements and expectations.

Evolution of NSF Post-Award Monitoring Processes

- **2002**
  - Formalized monitoring program:
    - Developed basic Risk Assessment Model – award focused
    - Piloted site visit procedures

- **2003**
  - Developed post-award monitoring policies and procedures
  - Created the Division of Institution and Award Support

- **2004**
  - Instituted desk review program
  - Expanded resources for monitoring by contracting for post-award support

- **2005**
  - Covered >90% of the award portfolio through advanced monitoring
  - Continued to integrate baseline and advanced monitoring activities

- **2006**
  - Revised Risk Assessment Model to an awardee-based approach
  - No post-award monitoring findings in financial statement audit report for the first time since 2001

- **2007**
  - Incorporated ARRA-related risk factor into risk assessment model
  - Enhanced existing monitoring activities to monitor ARRA awards

- **2008**
  - Conducted flexible risk category thresholds to risk assessment module

- **2009**
  - Increased emphasis on feedback from monitoring staff
  - Added risk factors for awards with travel and consultant costs

- **2010**
  - Began piloting virtual visit as an alternative to onsite visits

- **2011**
  - Increased emphasis on feedback from monitoring staff
  - Added risk factors for awards with travel and consultant costs

- **2012**
  - Began piloting virtual visit as an alternative to onsite visits
Spurred by increased funding to support research in science, engineering, and education, NSF’s award portfolio has been increasing over the past decade:

- $27.6 billion in total award funding
- 43,517 active awards
  - Standard and continuing grants
  - Cooperative agreements
  - Graduate research fellowships
  - Other awards
- 2,266 awardees
  - Universities / 4-year colleges
  - Non-profit organizations
  - For-profit organizations
  - Community colleges
  - Other awardees

Award portfolio information as of June 30, 2012
NSF developed a risk-based portfolio monitoring strategy that integrates its monitoring activities and focuses limited monitoring resources on awardees administering higher risk awards.

NSF’s portfolio monitoring strategy has three key components –

- **Annual Risk Assessment** enables NSF to focus limited advanced monitoring resources on awardees managing higher risk awards.

- **Comprehensive Monitoring Activities** augment routine or automated baseline activities with focused advanced monitoring activities to provide broad coverage of the award portfolio. These activities are designed to mitigate the risk of non-compliance with federal grant management regulations (administrative regulations, cost principles, and audit requirements) and NSF award administration requirements.

- **Gathering Feedback and Incorporating Monitoring Results** to enable NSF to better target business assistance activities and to make continuous improvements to the risk assessment model and monitoring procedures.
NSF conducts an annual risk assessment of the awards and awardee institutions within its award portfolio to determine the monitoring priority for each awardee.

- **Risk-Based Award Ranking**: 43,517 Awards Ranked by risk points.
- **Risk-based Awardee Ranking**: 2,266 Awardees Ranked by risk points.

**Risk Adjustment Criteria**:
1. Institutional factors
2. Prior monitoring activities and results
3. Award administration and program feedback

**Awardee Risk Categories**:
- **Category A** (Higher Risk)
  - 174 awardees (8%)
- **Category B** (Average Risk)
  - 520 awardees (23%)
- **Category C** (Lower Risk)
  - 1,572 awardees (69%)

**Prioritize monitoring based on**:
- Higher risk scores
- Higher dollars
- Number of awards

Award portfolio information as of June 30, 2012.
NSF’s comprehensive monitoring strategy enables it to calibrate risk mitigation activities to the risk of awardee non-compliance.

[Diagram showing monitoring activities and their categorization into Baseline and Advanced Monitoring.]

- Baseline Monitoring:
  - Automated Report Screening
  - Grants and Agreements Monitoring
  - ARRA Recipient Report Reviews

- Advanced Monitoring:
  - Site Visits
  - BSRs

Percentage of Portfolio:
- Category A
- Category B *
- Category C

* Category B selected for advanced monitoring on resource-available basis.
Baseline monitoring activities combined with day-to-day award administration with automated monitoring provide broad coverage of the entire award portfolio

Baseline Monitoring activities consist of:

- **Automated financial report screening** to identify reporting issues that may need further scrutiny; these tests relate to cash-on-hand balances, interest income, program income, adjustments to closed awards, grants closeout and financial unobligated balances, and late FFR submissions.

- **Grants and Agreements Officer award administration** to provide insight into actual or potential compliance issues; these activities include changes of principal investigator, award transfers, award supplements, no-cost extensions, special payments, and significant budget realignments.

- **FFR transaction testing** to verify the reasonableness, allocability, and allowability of selected award expenditures.

- **ARRA quarterly recipient report reviews** through a multi-phase review process that augments automated screening of recipient reports with program officer sampling of selected descriptive fields.
Advanced monitoring focuses on award administration practices of selected awardees more in need of business assistance

- Advanced monitoring consists of:
  - **Desk reviews** - Assess general management environment, review selected accounting and financial management policies and procedures and obtain financial information submitted by awardees
  - **Site visits** - Conduct onsite review of selected higher risk award administration areas and follow up on desk review results as needed. In 2012, NSF began to pilot a virtual visit approach as an alternative to on-site visits
  - **Business System Reviews (BSR)** - Combine desk and onsite reviews of large facility business systems to determine whether the operation of those facilities meet NSF's expectations for business and administrative management
NSF’s monitoring activities, combined with other grant-related activities, provide comprehensive coverage of the entire portfolio.
Desk reviews enable NSF to develop reasonable assurance that awardees have the capability to manage NSF-funded grants in compliance with federal regulations

- Desk reviews enable NSF to gain an understanding of an institution’s award administration practices and alert NSF to deficiencies. Desk reviews provide a **foundation for the site visit’s targeted review activities**

- NSF completes ~120 desk reviews a year (739 to date)

- **NSF oversees the desk review process** by selecting awardees for desk reviews, authorizing review protocols, approving workpapers and summary reports prepared by a contractor. NSF works with awardees to resolve issues identified during the desk review process

- Analysts gather information from public sources, discussion calls, and awardee-provided documentation to assess the awardee’s **capacity to manage Federal funds**

- Desk reviews provide a **cost-effective monitoring alternative** to resource-intensive site visits

- A follow-up site visit or BSR may be scheduled for an awardee if the desk review demonstrates a need for additional business assistance

### Core Functional Review Areas

**General Management Survey**
- Grants management roles and responsibilities
- Budgetary revisions and expenditure approvals
- Expenditure monitoring
- Cost transfers

**Accounting and Financial Management Review**
- Accounting policies and procedures documentation
- OMB A-133 audit review
- Project accounting
- Identification and accounting for unallowable costs

**Federal Financial Report Reconciliation**

**ARRA Accounting and Reporting Review**
Site visits provide a detailed review of selected aspects of the institution’s award management practices

- Site visits assess the extent to which an awardee’s grant management systems enable efficient and effective performance of NSF awards and ensure compliance with federal regulations.

- NSF completes ~30 site visits a year (218 to date).

- Reviewers assess whether the awardee’s financial management system accurately discloses the financial results of NSF awards and if awardee systems maintain effective control over and accountability for all funds, property, and other assets.

- Through site visits, NSF extends business assistance by offering award administration best practices and answering questions related to NSF expectations and federal award administration policies.

- Awardees with significant deficiencies may be scheduled for follow-up site visits.

### Core Functional Review Areas

- General Management Survey
- Accounting & Financial Management Review
- FFR Reconciliation
- ARRA Accounting & Reporting Review

### Targeted Review Areas

- Time and Effort
- Fringe Benefits
- Travel
- Consultants
- Cost Sharing
- Participant Support Costs
- Indirect Costs
- Procurement
- Subawards & Subrecipient Monitoring
- Property and Equipment
- Program Income
In FY 2012, NSF began to pilot virtual visits as an alternative to on-site monitoring visits

- NSF selected 4 awardees to pilot virtual visits (University of Hawaii – Hilo, Arctic Research Consortium of the United States, University of Nebraska – Lincoln, North Dakota State University)

- “Virtual Sessions” were held using WebEx’s integrated audio, video, chat tools, and desktop sharing capabilities; documents were uploaded by NSF or the awardee on a SharePoint site for review

- Virtual site visits will typically occur through a series of 60-120 minute sessions held over the course of a week

- Virtual visits are based upon the proven and tested AMBAP site visit approach; four core review areas and selected targeted review areas with the specific questions on review points adapted to the virtual visit approach
Virtual visits are based on the proven AMBAP site visit methodology but have some distinct differences

<table>
<thead>
<tr>
<th>Site Visits</th>
<th>Virtual Site Visits</th>
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<tr>
<td>▶ In-depth review of award administration practices in 3 - 4 Core Review Areas and 4 - 6 Targeted Review Areas</td>
<td>▶ In-depth review of award administration practices in 3 - 4 Core Review Areas and 4 - 6 Targeted Review Areas adapted for virtual visit methodology</td>
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<tr>
<td>▶ 3 - 4 days of intense meetings</td>
<td>▶ Several virtual sessions scheduled over a week</td>
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<td>▶ Interact in-person with awardees to gather information about grants management policies and procedures</td>
<td>▶ Use virtual collaboration tools to simulate real-time “face-to-face” interactions with awardees</td>
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<td>▶ Limited access to subject matter experts (SMEs) during the visit may require follow-up after the site visit team returns to NSF</td>
<td>▶ Greater flexibility in scheduling individual sessions enables the awardee and CAAR team to consult with experts, research issues, and follow up during a subsequent session</td>
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<td>▶ Staff travel is resource intensive and both weather and schedule dependent</td>
<td>▶ Greater flexibility in scheduling</td>
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<td>▶ Virtual sessions enable greater participation for staff from multiple sites</td>
<td>▶ Fewer on-site visits reduce travel fatigue and increase staff utilization</td>
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<td>▶ Budget and staffing constraints may limit the number of reviews scheduled</td>
<td>▶ Reduced travel costs and staff travel time optimizes limited monitoring resources</td>
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A lack of documented policies and procedures is a common theme across almost all review areas.

Concerns Explained:
- A – Accounting and Financial System
- B – FFR Reconciliation
- C – Time and Effort Reports for Personnel
- D – Travel
- E – Consultants
- F – Cost Sharing
- G – Participant Cost Sharing
- H – Indirect Costs
- I – Subawards and Subrecipient Monitoring
- J – Property and Equipment

% of reviews with concerns

# of Documentation Issues

# of Times Area Reviewed
Site visit reports noted a high frequency of concerns in some of the target review areas.

**Concerns Explained**

- **Sub-recipient and Sub-award Monitoring** – 59 total concerns
  - Lack of written policies and procedures (16)
  - Awardee has not passed through required federal award administration regulations to its subawardee(s) (9)
  - Awardee failed to perform certain procedures before making a substantial subaward to a sub-recipient (8)
  - Lack of documentation (7)
  - Miscellaneous (19)

- **Participant Support Costs** – 36 total concerns
  - Lack of written policies and procedures (13)
  - Participant support costs are not tracked in separate general ledger accounts, sub-accounts, sub-task, or sub-ledgers (5)
  - Participant support costs charged to NSF awards included costs related to the awardee’s employees (5)
  - Lack of documentation (4)
  - Miscellaneous (2)

- **Consultants** – 19 total concerns
  - Lack of written policies and procedures (11)
  - Lack of documentation (6)
  - Awardee did not clearly delineate between consultants, sub-awardees, and vendors (2)

- **Indirect Costs** – 10 total concerns
  - Lack of written policies and procedures (6)
  - Awardee failing to follow policies and procedures (1)
  - Lack of documentation (1)
  - Awardees do not have a current indirect cost rate established with NSF or another Federal agency (2)
Keys to Success for Awardees

- Focus on the objectives of the project/program
- Understand the requirements and expectations (award letter, award terms and conditions, OMB Circulars)
- Develop good accounting practices – accumulation and segregation of costs
- Document policies and procedures in writing
- Document approvals and conversations between the awardee and NSF
- *Ask Early and Ask Often!*
Where can I get information on-line?

- Division of Institution & Award Support: http://www.nsf.gov/bfa/dias/index.jsp
- General: http://www.nsf.gov
Our Contact Information

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Thank You!!