

General Center Management Issues Discussion Session

Facilitator: Denis Gray

1. The "blue handbook" is a good general management resource for many if not most center start-up and operational issues.
2. A set of center business operations issues like how to set up and monitor budgets, bill members, prep for semi-annual meetings are not covered in much detail in the handbook and could be the basis for a new supplemental "best practices" document. In the meantime, this need might be met by inviting center business directors to the next meeting and/or establishing a listserv/website to address questions as they come up.
3. Issues about multi-site centers also are not adequately covered in the "handbook". A report prepared on this subject was commissioned a couple of years ago and Denis has agreed to dig up a copy so it can be disseminated to directors